



*Are you an employer looking
for online answers and support?*

Coverage Instructions

- Click on the “**For Employers**” link found on the top menu bar of every page.
- Click on the “**Coverage Instructions**” link in the drop-down menu to download a complete instruction manual for administering your plan.

eLH Administration / e-bility

ELH is enhancing our online capabilities for group administrators! Our new *e-bility* product offers 24/7 access to administrative, billing, claims and eligibility information. If you already have a user name and password for eLH Administration, you may still use it. However, please note that eLH Administration will eventually be discontinued, and you will need to register for *e-bility* to process administrative items online. To access both eLH Administration and *e-bility*:

- Click on the “**For Employers**” link found on the top menu bar of every page.
- Click on the “**eLH Online Services**” link on the right-hand side of the page (under the photo)

Frequently Asked Questions

- Click on the “**For Employers**” link found on the top menu bar of every page.
- Click on the “**Employer FAQ**” link in the drop-down menu to find answers to frequently asked questions regarding administration of coverages, billing, and claims.

Forms

- Click on the “**Forms**” link found on the top menu bar of every page to find all the forms you will need to administer your plans and submit claims.

Contact Reference Guide

- For general contact information, click on the “**Contact Us**” link found on the very top of every page.
- For the downloadable Contact Reference Guide, click on the “**For Employers**” link found on the top menu bar of every page.
- Click on the “**Employer Support**” link in the drop-down menu.
- Clicking on the “**Contact Reference Guide**” link on the page will download a PDF document which provides the names, telephone numbers and e-mail addresses of important contacts.

Provider Network Information

- Click on the “**For Employers**” link found on the top menu bar of every page.
- Click on the “**Employer Support**” link in the drop-down menu.